

# FORCES 2009 Presentation Schedule

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Time	Flagler Room Presentation	Responsible Party
7:30 – 8:30	Meet & Greet Breakfast	EiS Technologies & Oracle
8:35 – 8:45	Welcoming Remarks	Mayor Lois Frankel City of West Palm Beach
8:45 – 9:30	Keynote	Wayne Bobby, Oracle
9:35 – 10:30	City of Loans	Richard Scott, Mark Wood and Define Esen, City of St. Petersburg
10:30– 10:45	Break	
10:45 – 11:45	Resolving Polk County’s reporting issues – How EiS proved it can be done	Andy Donovan, EiS Technologies & Blair Dekker, Polk County
11:45 – 1:00	Lunch	EiS Technologies & Oracle
1:00 – 1:30	Library & City Center Tour	City of West Palm Beach
1:35 – 2:30	iExpenses for P-Card Reconciliation	Mike Rath, City of Miami
2:30 – 2:45	Break	Oracle
2:45 – 4:00	Oracle Support Tools, Resources & Best Practices	Chris Wartiki, Oracle
Commission Chambers Presentation		
10:45 – 11:45	Talent Management	West, Oracle
11:45 – 1:00	Lunch	EiS Technologies & Oracle
1:00 – 1:30	Library & City Center Tour	City of West Palm Beach
1:35 – 2:30	Functional Workflow Monitoring	Lisa Holthusen, City of St. Petersburg
2:30 – 2:45	Break	
2:45 – 4:00	FORCES Roundtable / CAB Update	Christine West

## Presenter Biographies

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<b>Presentation Title:</b>	Keynote
<b>Presentation Overview:</b>	
<b>Presenter Name:</b>	Wayne Bobby
<b>Presenter Affiliation:</b>	Vice President of Public Sector Industry Solutions for Oracle U.S.A.
<b>Presenter Biography:</b>	<p>Mr. Bobby provides guidance and direction on enterprise resource planning, customer relationship management and related technology solutions for Oracle’s current and potential public sector customers. Mr. Bobby draws from nearly thirty years of work experience in public sector industry program operations and technology software solutions. He spent seventeen years in the federal government where he was the Director of Financial Management Services for the U.S. Department of State until April of 1996. In that capacity, he was responsible for the Department’s global financial management systems operations and related accounting policy guidance. He holds a Master’s Degree in Business Administration with a concentration in Management Information Systems from George Washington University in Washington, D.C.</p>

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<b>Presentation Title:</b>	Report with EIS – Polk County providing users with the data they need and analytical tools to make business decisions by implementing EIS.
<b>Presentation Overview:</b>	
Andy and Blair will share how Polk County is addressing the growing reporting and analytical needs of the organization’s eBusiness Suite users. Two years after implementation Polk County’s Departments and Divisions need more complicated and detailed reports to make business decisions. This is in addition to the existing reports backlog. Do we stop everything and focus on just reports or look for help with a substantial Return on Investment?	
<b>Presenter Name:</b>	Andy Donovan
<b>Presenter Affiliation:</b>	Director of Sales, EIS Technologies
<b>Presenter Biography:</b>	
Andy Donovan has over 20 years of extensive experience in the high-tech industry, specializing in Oracle Applications and Business Intelligence. His past professional background includes positions as a Strategic Sales Consultant at Noetix, Principal Sales Consultant for Oracle and Sales Manager for Wakebourne Business Systems, England. Andy specializes in creating and managing large sales teams, developing industry standard demonstration systems and working to bring corporate visions to fruition while dealing with complex enterprise solutions.	
<b>Presenter Name:</b>	Blair Dekker
<b>Presenter Affiliation:</b>	ERP Applications Supervisor, Polk County Information Technology
<b>Presenter Biography</b>	
Blair Dekker has been employed by Polk County Information Technology for 21 years. In 2007, he became the Oracle ERP Applications Supervisor. He manages the technical leads for Oracle ERP projects. Some accomplishments of his team over the past year have been; Employee Self Service, Database Performance Analysis and Monitoring Tools, Position Control into PSB, Surveys through ESS, and Fleet Fuel Interfaces.	

<b>Presentation Title:</b>	E-Business Suite - Case study on the use of iExpense for P-Card Reconciliation, iProcurement Supplier Punch-out, Oracle Supplier Network and Sourcing
<b>Presentation Overview:</b>	
Michael A. Rath, a veteran FORCES speaker, will share his experiences with the Oracle supply chain suite of products. The City of Miami has been the recipient of the National Purchasing Institute’s (NPI) Achievement of Excellence in Procurement for 2005, 2006, 2007 and 2008, the recipient of the Universal Public Purchasing Certification Council (UPPCC) Sterling Award and the Florida Association of Public Purchasing Officer’s (FAPPO) Achievement of Excellence in Procurement for 2005, 2006, 2008 and 2009 as well as the receipt of the Florida Association of Public Purchasing Officer’s (FAPPO) Best Practices Award for 2009.	
<b>Presenter Name:</b>	Michael A. Rath
<b>Presenter Affiliation:</b>	Assistant Purchasing Director - City of Miami, CPPO, CPPB, FCPM, FCPA
<b>Presenter Biography:</b>	

Michael is a native Floridian with over 20 years of governmental procurement management experience. He has held past positions such as Purchasing Director at St. Lucie County, City of Miami Beach and City of Homestead. He holds many professional certifications including: Certified Professional Public Buyer (CPPB), Certified Public Purchasing Officer (CPPO), Florida Certified Purchasing Manager (FCPM), and Florida Certified Purchasing Agent (FCPA). He also supports and participates in many professional associations such as the Florida Association of Public Purchasing Officers, National Institute of Governmental Purchasing, Greater Miami Chapter of NIGP of which he was the Past Vice President, Southeast Florida Chapter NIGP where he participates in the Nominating Committee and acts as the Web Liaison, and the Southeast Florida Cooperative Purchasing Group, where he also acts as the Web Liaison.

<b>Presentation Title:</b>	Oracle Support Tools, Resources & Best Practices
<b>Presentation Overview:</b>	
This presentation continues to be showcased at OpenWorld. Do you know the 11 <i>other</i> resources beyond MetaLink? Are you receiving proactive emails from Support on a weekly basis? This session will uncover all that plus how to research the knowledge base more efficiently = Find it the First time, Fast! Join us as we provide you with the resources that you can utilize to upgrade to the Oracle E-Business R12 release. We'll review how to more effectively utilize Maintenance Wizard, Diagnostics, and Upgrade Notes – available thru MetaLink - to assist with your upgrade.	
<b>Presenter Name:</b>	Chris Warticki
<b>Presenter Affiliation:</b>	Sr. Customer Support Manager, Oracle Global Support - Regional Advocacy
<b>Presenter Biography:</b>	
Chris Warticki has been working for Oracle for over 10 years. The Regional Advocacy team exists to help customers maximize their Support investment and leverage the support tools and available resources. Chris was a former support center manager for the RDBMS (Admin, Parallel Sever and Replication) and Unix (Install) support teams. As a member of the Regional Advocacy team, Chris works to represent the Support organization for over 1250+ products and 50+ acquisitions, for all customers and internal lines of business. Chris has been a past presenter at OpenWorld, Collaborate, IOUG, OAUG, OHUG, HEUG, HIUG and dozens of regional and local user groups. Chris is a recipient of the 2007 Ambassador of the Year award from OAUG.	
Chris writes a Support Blog of tips, tricks, and best practices and gives his opinion given little-to-no information: <a href="http://blogs.oracle.com/Support/">http://blogs.oracle.com/Support/</a> . Chris can be followed on Twitter @cwarticki	

<b>Presentation Title:</b>	City of Loans – Automating the Housing and Development Departments business processes
<b>Presentation Overview:</b>	
The City's implementation team will discuss how they automated the City's Housing Department's business processes by implementing the Oracle Loans module. Discussions will include key integration points to Accounts Payable, Grants Accounting and Accounts Receivable as well the minor customizations developed to meet all requirements.	
<b>Presenter Name:</b>	Richard Scott
<b>Presenter Affiliation:</b>	Business Systems Analyst, City of St. Petersburg
<b>Presenter Biography:</b>	

Richard Scott has been employed by the City of St. Petersburg for the past nine years. In 2002 he was a member of the Oracle ERP implementation team where he served as functional lead for Purchasing and Inventory Management. After implementation he remained with the City in support of Oracle Purchasing and Inventory as a Business Systems Analyst in the Information and Communication Services Department. Over the past year he was a member of the Oracle Loans implementation team, and currently serves as functional support for Oracle Loans, Grants Management and Project Contracts.	
<b>Presenter Name:</b>	Mark Wood
<b>Presenter Affiliation:</b>	Programmer Analyst, City of St. Petersburg
<b>Presenter Biography:</b>	
Mark Wood is a developer with the City of St. Petersburg with five years of experience implementing and maintaining Oracle e-Business systems. Most recently he was the technical resource for the implementation of Oracle Loans. Additionally he has implemented Oracle Work and Asset Management and Oracle Incentive Compensation. Currently he is working on the conversion of the legacy loans data, a custom OAF application to bill IT services to other city departments and implementing Public Sector Budgeting.	
<b>Presenter Name</b>	Define Esen
<b>Presenter Affiliation:</b>	Business Systems Analyst, City of St. Petersburg
<b>Presenter Biography:</b>	
Define Esen is an EBS-Business Systems Analyst supporting Oracle Financials and Labor Distribution with the City of St. Petersburg. She has served in this role for more than four years as well as serving secondary support for Payroll, Advanced Benefits, and Public Sector Budgeting.	

<b>Presentation Title:</b>	Talent Management
<b>Presentation Overview:</b>	
This session is an overview of Oracle E-Business Suite's integrated Talent Management solution. Session will include an overview of Release 12.1 and enhancements to Recruiting, Succession Planning, and Performance and Learning Management.	
<b>Presenter Name:</b>	Elizabeth West
<b>Presenter Affiliation:</b>	Oracle
<b>Presenter Biography:</b>	
Elizabeth West joined Oracle in October 2000 as a consultant in the State and Local practice. She is currently a Principal HCM Product Specialist and continues to work with Oracle's State and Local client-base. Prior to joining Oracle, she was the Human Resources Manager for RoperCare Health System in Charleston, SC.	

<b>Presentation Title:</b>	Basics of Functional Self Service Transaction & Workflow Monitoring
<b>Presentation Overview:</b>	
We all agree we have experienced the greatest RIO through Self Service - to remove paper from some of the more paper intensive HR processes. The City of St. Petersburg is getting more out of our existing Oracle Self Service Applications installed, modules like Employee/Manager Self Service, iRecruitment and Learning Management. From a functional standpoint, take a look at how City of St. Petersburg has moved from manual paper processes to initiating and monitoring Self Service transactions via Oracle Self Service Applications. This presentation will describe the methods used by City of St. Petersburg in troubleshooting common HR workflow errors and establishing proactive monitoring of	

transactions/notifications via Discoverer/SQL and Workflow Administrator/ Oracle Applications Manager. This presentation will include tips and lessons learned.

<b>Presenter Name:</b>	Lisa Holthusen
<b>Presenter Affiliation:</b>	City of St. Petersburg
<b>Presenter Biography:</b>	