

**BOARD OF COUNTY COMMISSIONERS  
JOINT WORK SESSION – CITIZENS HEALTHCARE OVERSIGHT COMMITTEE  
JUNE 19, 2009**

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The Board of County Commissioners of Polk County (BoCC) held a Joint Work Session on Friday, June 19, 2009, at 9:00 a.m., with the Citizens Healthcare Oversight Committee. The following BoCC members were present: Sam Johnson, Chairman, District No. 5; Bob English, District No. 1; Randy Wilkinson, District No. 2; Edwin Smith, District No. 3; and Jean Reed, District No. 4. Deputy Clerk Freda Wade represented the Clerk's Office. The Chairman opened the meeting.

Chairman Johnson welcomed the members of the Citizens Healthcare Oversight Committee (CHCOC).

Jan Howell, Director of Polk HealthCare Plan (PHP), gave historical information. She read the Organizational Mission and stated the PHP has a vision of value, choices and care with a member-centered philosophy. She reviewed the outcomes of the CHCOC Retreat held in January 2009.

Ms. Howell stated the new PHP design signifies a transformation to a focus on value. She emphasized that value equals quality of care versus costs of care. She said this focus will provide the greatest value based on industry standards for quality of care and cost efficacy. She reviewed the criteria for membership in the PHP. She said each member will sign a Member Contract for Care which will include Member Rights of Care, Member Responsibilities and Basic Eligibility Considerations as well as a reference to elimination from Plan membership for fraud and any other source of insurance.

Ms. Howell compared current service provisions to the future design of the Plan.

There was discussion regarding Plan design changes intended to manage costs and provide fiscally responsible long-term balanced management of care. The need to manage administrative costs was also discussed.

Ms. Howell outlined strategies planned to increase communication. She discussed the essential building blocks of a successful Plan which emphasizes efficiency in operations and management of resources. Discussion followed.

Ms. Howell reviewed the services which are covered and those which are excluded. She reviewed the co-pays charged for various services offered and doctors' visits. She highlighted the service limitations.

Ms. Howell reviewed the assumptions built into the proposed PHP budget. She reviewed the components of the current and future budgets. The need for regular reports and financial accountability was discussed. She stated the Fiscal Year 2009/2010 budget will be balanced. The percentage of Medicare reimbursement to doctors was discussed. There was additional discussion on the budget.

**BOARD OF COUNTY COMMISSIONERS  
JOINT WORK SESSION – CITIZENS HEALTH CARE OVERSIGHT COMMITTEE  
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Chairman Johnson left at this point in the meeting.

Ms. Howell asked for direction on the following items:

- Medical Management Criteria Software – Milliman Care Guidelines
- Claims Coding Software – McKesson ClaimCheck
- Balanced plan benefits design/packages
- Efficiency in operations/management of resources
- Health Plan Financial Analyst
- Overall budget approval

Ms. Helene, CHCOC member, stated she favors providing primary care rather than specialized chronic care.

County Manager Mike Herr stated today's presentation is an overview, and more discussion will occur at the July CHCOC meeting. He stated an action item will come before the BoCC, hopefully at the second Board Meeting in July 2009.

The concept of pay for performance for physicians was discussed.

Mr. Herr requested Board direction regarding those items previously approved by the CHCOC: which are Medical Management Criteria Software – Milliman Care Guidelines; Claims Coding Software – McKesson ClaimCheck; and Health Plan Financial Analyst.

Ms. Howell demonstrated a draft of a PHP Semi-Annual Statement and asked if this type of report meets the informational needs of the Board, and the consensus of the Board was yes. She demonstrated a draft of a report which staff intends to issue monthly from the County Manager to the Board.

There was discussion on additional clinics and the need to consider emphasizing primary over specialty care.

Director of Risk Management Mike Kushner gave the FY 2009 PHP Financial and Statistical Report which tracks the following: Average daily enrollment; Enrollment by age, gender, ethnicity; and location; Medical claims per enrollee per month; Prescription claims per enrollee per month; and Total claims per enrollee per month.

**BOARD OF COUNTY COMMISSIONERS  
JOINT WORK SESSION – CITIZENS HEALTH CARE OVERSIGHT COMMITTEE  
JUNE 19, 2009**

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Mr. Kushner compared the value of services provided to the amount expended from October 1, 2008 through May 31, 2009. He gave the ending fund balance of \$6,281,998.00, based on the following assumptions:

- 1,300 Average Daily Enrollment
- \$333.00 per member per month (PMPM) Medical costs
- \$111.00 PMPM prescription costs
- \$799,000.00 claims liability as of September 30, 2009

Vice Chairman English invited members of the audience to speak.

Kathryn Price, Chairman of the Polk Healthcare Alliance, stated it has been difficult obtaining budgetary information. She said public comment should occur earlier in the meeting, and public access to information before it is presented at CHCOC meetings is needed.

Mr. Herr clarified that it is not his recommendation that inmate medical services be funded by the Polk HealthCare Plan.

Eileen Stone, Polk Ecumenical Action Council of Empowerment (P.E.A.C.E.) said P.E.A.C.E. is a coalition of 22 area Christian churches whose mission is to address justice within the community, a primary issue being healthcare. She said PEACE commends Polk County for the indigent health care plan. She emphasized that tax dollars are not just for the Polk County Health Care Plan members. She stated the federally funded qualified clinics provide a vital service and she is pleased that two additional clinics are included in the budget.

Dr. Ralph Nobo, stated the timing of hiring a Medical Director was wrong. He discussed earlier comments made by some panel members. He stated to get better physicians for this plan, it would be beneficial to have fellow physicians speak to other physicians regarding billing issues rather than the Medical Director. He discussed his recent trip to the American Medical Association Convention.

Upon question, several CHCOC members stated CHCOC does not endorse using any taxpayers dollars for medical care for the inmate population. Additional discussion on this issue followed.

The Vice Chairman adjourned the meeting at 12:10 p.m.

RICHARD M. WEISS, CLERK  
By: *Freda L. Wade*  
Deputy Clerk